

QUALITY WORK LIFE OF TEA WORKERS

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ABSTRACT

Quality of work life is an concept that not only include work-based factor such as job satisfaction, satisfaction with enough wages and better relationship with work coworkers, but factors that broadly reflect life satisfaction and general feelings of the people. The main purpose of this study is to find out the tea worker's quality work life by analyzing their demographic and work related information. The research was conducted by surveying 100 tea workers form Sylhet and Moulvibazar (Srimongol) that is the largest tea producing zone in Bangladesh. The Questionnaire was designed into two parts. First parts include demographic information such as age, education, gender and wage level. The second parts of the questionnaire comprises some factors which is related with quality work life such as food facilities, wage, health care facilities, accommodation facilities, education facilities etc..To quantify those factors related gathered data a five point Likert scale is used by the researchers. The Researchers conducted various types of test those includes demographic analysis, descriptive analysis, hypothesis analysis (Z-test) and ANOVA test to draw up a better decision about quality work life of tea workers. Finally the researchers try to explore the problem that faced by the tea workers in workplace and provides some suggestion that can helps to improve the present condition.

KEYWORDS: Quality Work Life, Tea Workers, Tea Garden, Satisfaction and Dissatisfaction